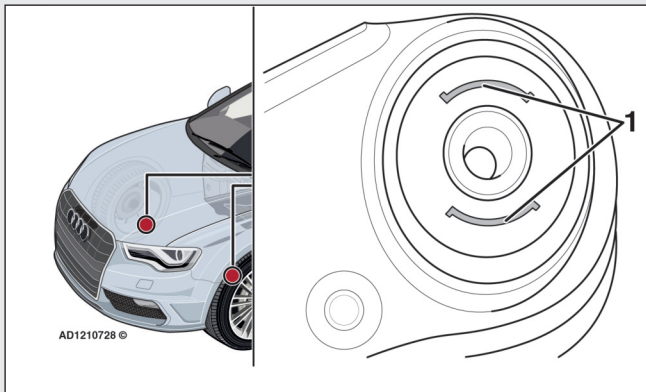


Audi A3 Sportback: Squeaking/Creaking Noise When Driving Over Rough Roads

Question: A customer of ours has a 2013 Audi A3 Sportback with a squeaking/creaking noise from the front of the vehicle when driving over rough roads. We have heard the squeaking/creaking noise on a road test but when the vehicle is in the workshop we cannot find the cause of the noise. Do you have any ideas what could be causing this noise?

Answer: We are aware of a squeaking/creaking type noise affecting this model. The noise is due to an unsatisfactory design of the front suspension lower arm rear bush. A specific grease is available from Audi parts departments and is required to rectify this fault. Remove the front suspension lower arms.



Apply a light coating of grease to the apertures in the front suspension lower arm rear bush (see figure detail 1). Refit the front suspension lower arms and tighten to the correct torque settings. Carry out a road test to ensure noise has been eliminated.