BMW 5 Series: Left footwell wet after heavy rain

Question: We are having a problem finding the source of a water ingress on a 2011 BMW 5 Series. The front passenger's footwell carpets are wet after heavy rain. We have a general idea of where the water is coming from but our attempts to stop it have failed so far. Can you help?

Answer:The problem you have described has been reported by other BMW 5 Series (F10/F11) owners with models built 03/08/09-

10/02/14. The water ingress is due to loose AC/heater blower motor housing retaining bolts. Tighten the AC/heater blower motor housing retaining bolts to the correct torque of



Loose AC/heater blower motor housing retaining bolts may allow rainwater to enter the car's interior

2,5-3,5 Nm Fig.1. Water



test the vehicle to ensure the fault has been eliminated. Dry out the carpets as necessary.