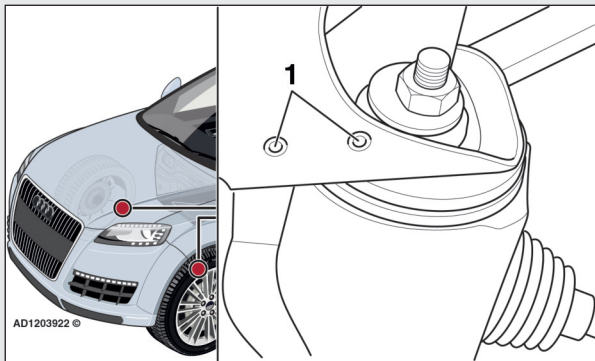


Audi Q7 - Noise from the front suspension

Question: A customer of ours has a 2008 Audi Q7 and they are complaining of an abnormal noise from the front suspension when driving over rough roads. We have heard the noise on road test, but cannot pin point the source of the noise with a visual check of the vehicle on a ramp. Can you help?

Answer: We are aware of a noise from the front suspension on Audi Q7 models up to 2015. The noise is due to premature failure of the front suspension lower arm rear bush, caused by overheating of the bush. Fit new front suspension lower arm rear bush. Locate holes in the front subframe adjacent to the front suspension lower arm rear bush (Fig.1). Fit deflector plate, available from Audi parts



department, to the front subframe using rivets. The deflector plate will help cool the suspension bush. Repeat procedure for opposite side. Carry out road test to ensure noise from suspension has been eliminated.

