

# Toyota Auris: Steering operation not smooth when turning

**Question:** A customer has noticed that their 2013 Toyota Auris' steering operation is not as smooth when manoeuvring or parking as it used to be. Recently the driver's footwell carpet has been wet after heavy rain but we are unsure if the two issues are connected. We haven't been able to fix either issue, do you have any ideas?

**Answer:** We have had reports of the symptoms you have described, and they are both due to the steering column sealing boot being cracked/damaged. Remove the steering column sealing boot and discard. Fit a protective cover (available from Toyota) to the new steering column sealing boot (see 1.1 in

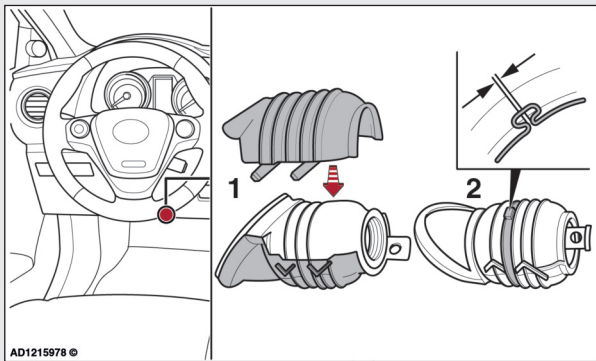


figure). Secure the protective cover with a retaining strap ensuring a clearance of 0.5-1.5 mm (see 1.2 in figure). Fit the new steering column sealing boot complete with protective cover to the steering column. This should rectify the faults.