



Audi

Model year: 1997-2003

Skipping or crackling when CDs are being played

If when original CDs are played in the above-mentioned vehicles brief skipping or crackling can be heard, this is related to the CD copy protection.

Since 2002, CD manufacturers have been selling more and more CDs with copy protection. The copy protection violates the industrial standard for music CDs from 1982 ("Red Book"). The more accurately a CD player is set to this standard, the more likely the above-mentioned problems will occur when original CDs are played. Skipping or crackling noises happens after a few seconds in every song. If there are complaints about such problems, try playing a CD without copy protection. If this can be played without any problems, explain to the customer that the CD-player meets all technical standards and is not the cause of the problem.

Due to enormous quantities of CDs with copy protection being returned, Great Britain has done away with copy protection again, for example.

The problem described above will probably occur with CD-players from other vehicle manufacturers as well. Please take this into account before you replace CD-players.