Bulletin



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BMW 7 Series (E 38) All models

Noises from the area of the ventilation system

If there are complaints with these vehicles that there are noises coming from the ventilation system, this could be caused by dirt and/or foreign bodies penetrating the ventilation system. These reach the blower motor and then cause noises or lead to the failure of the blower motor. Under normal circumstances the air intake apertures are closed whilst the bonnet is open (see illustration). They are opened by the plastic lever (see illustration) on the bonnet when the bonnet is closed. For this reason it is very important to make sure that no dirt, foliage, or even tools, or parts put to one side are on the flaps before the bonnet is closed. When the bonnet is closed, these items fall into the air intake apertures and reach the blower motor whilst driving. If noises should develop or the blower motor should fail, the ventilation system must be cleaned and, if necessary, the blower motor must be replaced.



