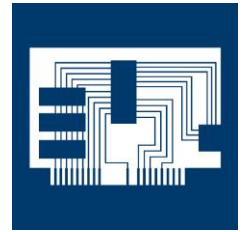


# BULLETIN

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## **Ford C-Max Model year: 2007-01-01 - 2010-09-30**

### **Overheating washer nozzles**

The heated washer nozzles on the above vehicles may be susceptible to overheating.

This can result in the generation of smoke and an unpleasant odor.

The problem may be caused by a defective seal in the heated washer nozzles.

This leak can cause water and de-icing salt to get into the housing of the washer nozzle, damaging the nozzles due to overheating/short circuiting.

The vehicle manufacturer has already addressed the issue and notified the owners of all the affected models of the service operation.

For various reasons, however, it can be assumed that not all vehicles have been inspected and repaired.

The specialist garage will install a modified washer nozzle with a built-in fuse in the affected vehicles.