



Ford Galaxy Model year: up to 12/2002 With manual air conditioning

Incorrect temperature regulation/ flap control

Sporadic faults with temperature and flap control may occur due to a software error in the air conditioning control unit. The fault usually occurs with a frequency of 2–3 weeks. In relation to this, the positions of the temperature and air-distribution flaps are no longer “reached” correctly. This leads to the fact temperature and air distribution occasionally cannot be set. The problem can be solved by a newer software version (0404). For this, it may be necessary to replace the control unit. Vehicles from model year 12/2002 (vehicle identification no.: 7M 3V 034873) already have modified software installed at the factory.

Bulletin