# Technical Information



© Hella KGaA Hueck & Co., Lippstadt 11. Januar 2002 Starter diagnosis 1-1

## Starter

### Fault diagnosis

Electrical faults in the starter can mostly to be put down to an overload. This can be due to short-circuits to earth in field and rotor winding, but sometimes also in the winding of the control components (solenoid switches). Carbon brushes and commutator are heavy duty contact components and are more vulnerable to faults than the generator. E.g. sticking carbon brushes in the generator do not cause any current build up and no load. In the starter, this leads to the formation of considerable arcs due to the high current, through this the commutator is often damaged. Multimeter and an amperemeter are needed for fault diagnosis. But failure sources (e.g. pinions) can also be identified by noise recognition. Please note the technical info: "Ground (31)". The following table shows possible failure causes and the remedy:

Fault	Diagnosis/Cause	Remedy		
Starter doesn't	Switch on dipped beam. Lights dim or go	Test battery cable		
turn when ignition	out when ignition turned = Cable or earth	and contacts		
turned to position	strap defective; insufficient current through	Clean Battery pole		
2 (start)	loose or oxidised connections;	and connector		
	Discharged battery or alternator defective.	Check earth/ground		
	Solenoid doesn't activate: Terminal 30 and	connections		
	50 bridge on starter, starter runs and	Check battery		
	engages = Defective Ignition Switch or	voltage		
	cabling.	Check alternator		
	Solenoid activates: remove battery cable	Renew ignition		
	from terminal 30 and touch the terminal	switch		
	directly underneath it.	Repair cabling		
	Starter turns = Solenoid contacts dirty or	Renew/clean		
	corroded.	solenoid and contacts		
	If the starter does not turn when terminal			
	30 is touched directly on the terminal	Renew brushes		
	below connector 30.	Clean brushes and		
	Brushes worn out	guides		
	Sticking brushes	Renew springs		
	Brush springs weak or broken	Clean commutator		
	Commutator dirty	Overhaul or renew		
	Commutator worn or burnt	Starter		
	Field or coil windings defective			



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	-			
Starter engages	Flat battery		Charge, test battery	
but doesn't or	Restricted cu	rrent flow due to corroded or	Clean battery poles	
slowly turns	oxidised term	inals	and terminals	
engine	Sticking brus	hes	Clean brushes and	
	Brushes worr	out	guides	
	Dirty commut	ator	Renew brushes	
	Burnt or worn	commutator	Clean commutator	
	Field or Coil v	windings defective	Overhaul or renew	
		-	Starter	
Starter pinion	Starter dog d	efective	Renew Starter Dog	
tries to and	Flywheel ring	gear teeth defective	Overhaul flywheel	
creates noise			ring gear teeth or	
			renew ring gear if	
			necessary	
Starter dog	Shaft or threa	nd dirty or damaged	Overhaul or if	
does'nt attempt	Solenoid defe	ective	necessary renew	
to engage	Return spring	worn or damaged	Starter	
			Renew Solenoid	
			Renew return spring	
Starter turns after	Defective ign	ition switch	Renew ignition	
ignition key is let	Starter relay	defective	switch	
go of.	Switch off e	ngine immediately	Renew Starter relay	

#### Attention!

Using the old pinion guide can also lead to considerable malfunctions. This has to be taken into account and replaced also when replacing the starter. When removing and refitting the starter, the battery should be disconnected.

