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14. September 2010

## *VW Golf VI Model year: July 2008 - February 2010*

## Poor heating performance in the footwell / noises from the central console

With the above-mentioned vehicles there can be problems with heating performance in the footwell and/or noise from the central console on account of the air vent not being connected properly.

The vehicle manufacturer has taken heed of the problem already and initiated a service campaign to remedy it. For various reasons it must still be assumed, however, that not all vehicles have been checked or mended.

During the service work it must be checked whether the air vent in the driver footwell has been completely fitted onto the heater box at the central tunnel. The air vent is fastened to the muff behind this using a cable tie. This takes about 30 minutes. Vehicles which have had this service work carried out are to be marked by a sticker near the spare-wheel recess.

Please bear this information in mind when dealing with complaints related to heating performance or noise.

